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Monday-Friday  
8am-4:30pm  
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## *2011 Winter/Holiday Service Schedule*

Dear Valued Customer:

Happy Holidays! As we all enter the busy Holiday season, we would like to remind you of the upcoming collection schedule and inclement weather policies.

**Holiday Schedule:**

Thanksgiving Day, Christmas Day, & New Year's Day

Office is closed and no services will be provided. Your make-up schedule will be as follows:

**Once-a-week Service**

Make-up day will be provided the week of the holiday.

Please ensure all trash is placed inside containers.

**Multi-Day Service**

Every attempt will be made to service your location on the previous or next scheduled business day.

Please ensure all trash is placed inside containers.

During the holiday season, we understand that you may generate extra trash or recycling and need extra pickups. If you need extra service, please contact our commercial customer service department for scheduling.

**Inclement Weather:**

Please understand safety is our primary concern. Roads and/or areas which we deem unsafe due to snow or ice will be rescheduled for collection. If we are unable to provide collection, services will resume as soon as it is safe to do so. Please make sure during these inclement weather conditions to keep your parking areas clear so the container is accessible. If your dumpster has wheels, please remember to treat this area because the drivers can not roll a can on ice/snow. **Enclosure areas: please make sure all ice/snow is removed, gates must be able to open & close completely.** For up to the date schedule information regarding inclement weather, please visit our web site at [www.americandisposal.com](http://www.americandisposal.com).

We appreciate your business and value you as our customer. If you have any questions please call our commercial customer service department at 571.292.5512, Monday through Friday, from 8:00 AM to 4:30 PM.

At your disposal,

*American Disposal Services*

# **Attention All Homeowners and Residents**



**It's been a county law for awhile, but just recently became subject to full & vigorous enforcement -- ALL CARDBOARD IS TO BE RECYCLED. While the law has been on the books for several years, it hasn't been vigorously enforced.**

**Perhaps in an effort to maximize revenue, the County has begun following trash/recycling service providers and if they find them picking up cardboard with the trash, they fine the contractor \$500, which the contractors then pass on to the "offending" drivers.**

**No longer can you break down moving boxes, TV boxes, appliance boxes, computer boxes, pizza boxes, etc. and put them out with your trash. You MUST put them with your recyclables.**

**Thank you for your cooperation and understanding.**

